# AIPHONE JO-1MDW Hovedstation

# BETJENINGS MANUAL



Læs denne "betjeningsvejledning" inden brug for at sikre korrekt betjening. Opbevar dette på et sikkert sted til fremtidig reference.

Illustrationer brugt i denne vejledning kan afvige fra de faktiske.

# PRECAUTIONS

> Prohibited

🕚 Do not dismantle unit

```
Skeep unit away from water
```





**MARNING** 

 $\bigcirc$ 

 $\bigcirc$ 

### (Negligence could result in death or serious injury.)

- 1. Demonter ikke stationen eller modificer den. Der kan opstå brand eller elektrisk stød.
- 2. Stik ikke metal og andet materiale ind gennem stationens 0 åbningerne. Det kan forårsage brand eller give elektrisk stød.
- · 3. Hold stationen væk fra vand eller anden væske. Der kan opstå brand eller give elektrisk stød.
- 4. Hvis der er røg, usædvanlige lugte eller unormale lyde, eller hvis stationen er tabt eller beskadiget, skal du straks tage stikket ud og fjerne strøm. Da dette kan resultere i brand eller giveelektrisk stød.
- 5. Som forsyning skal du bruge Aiphone strømforsyningsmodel, der  $\bigcirc$ er specificeret til brug med systemet. Hvis der ikke bruges et ikkespecifikt produkt, kan der opstå brand eller funktionsfejl.
- · 6. Åbn under ingen omstændigheder stationen. Spænding fra nogle  $\bigcirc$ interne komponenter kan forårsage elektrisk stød.
  - 7. Frakobl ikke stationen. Dette kan give i elektrisk stød.
  - 8. Brug ikke stationen på følgende steder eller under følgende forhold. Ignorering af dette kan resultere i funktionsfejl.
    - Dette produkt er ikke beregnet til anvendelse på produktionsanlæg eller i hospitaler.
    - · I nærheden af et elektrisk medicinsk udstyr og placeringer såsom operationsstuer eller hvor frekvens følsomt udstyr findes.
    - · I nærheden af automatisk styringsudstyr, f.eks. Autodøre eller brandalarmpaneler.
    - I et område inden for 15 cm fra en pacemaker.

### ADVARSEL (Uagtsomhed kan medføre personskade eller materielle skader.)

- 1. Læg ikke noget over stationen, eller dæk ikke stationen med klud osv. Der kan opstå brand-
- ♦ 2. Tryk ikke for hårdt på LCD-skærmen. Hvis skærmen punkteres, kan det resultere i personskade.
- ♦ 3. Hvis LCD'et er punkteret, må du ikke tillade hudkontakt med den flydende krystal indeni. Der kan opstå en hudiritation.\* Hvis der er kontakt med flydende krystal, skyldes der omgående med vand og søg læge.\* Hvis der opstår kontakt med øjnene eller huden, skal du rense det med rent vand og søge læge.
  - 4. Punkter ikke LCD-skærmen med en skarp genstand. Hvis skærmen
- punkteres, vil dette resulterer i en skade.  $\bigcirc$
- 5. Hold en rimelig afstand fra højttaleren. At placere øret på højttaleren  $\bigcirc$ kan forårsage høreskade.

# Generelle forholdsregler

1. Læs denne manual før brug for at sikre sikker og korrekt betjening. Opbevar dette på et sikkert sted til fremtidig reference.

2. Hold stationen mere end 20 cm væk fra trådløse enheder som trådløse routere eller trådløse telefoner. Det kan forårsage billed- eller lydforvrængning.

3. Hold stationen mere end 1 m væk fra radio- eller tv-apparatet. Det kan forårsage interferens og give uønsket støj.

4. Flyt dig til inden for 30 cm fra stationen når i kommunikation. Hvis du står for langt væk, kan det gøre det vanskeligt for den anden part at høre kommunikationen.

5. Hold kabling mere end 30 cm væk fra AC 240V-ledninger. AC-induceret støj og / eller enhedsfejl kan forekomme.

6. Når du installerer eller bruger stationen, skal du overveje dit privatlivs og kunde ansvar.

7. For at forhindre, at følsomme oplysninger, der er gemt i stationen, går tabt eller stjålet, er det ejers ansvar at slette, optaget video / lyd og anden information, der er gemt i stationen, når den kasseres, vidergives eller returneres. Se side 24, 25 og 35 i denne vejledning for, hvordan du sletter informationen.

8. Med hensyn til andre enheder fra tredjepart (f.eks. Sensor, detektorer, dørudløsninger), der bruges med dette system, overholder de specifikationer og garantibetingelser, som fabrikanterne eller salg præsenterer.

9. Undgå at bruge stationen på steder i direkte sollys. Hvis det er uundgåeligt, skal du dække for lys under brug.

### Note

• Illustrationer og billeder, der bruges i denne vejledning, kan afvige fra de faktiske.

· Aiphone er under ingen betingelser ansvarlig for skader eller tab som følge af dette produkts indhold eller specifikationer.

• Aiphone er under ingen betingelser ansvarlig for skader, der opstår på grund af manglende kommunikation på grund af fejl, problemer eller driftsfejl i dette produkt.

• Stationen er ude af drift under strømafbrydelse.

· Hvis stationen bruges i områder, hvor der er trådløse enheder til forretningsbrug, f.eks. En transceiver eller mobiltelefoner, kan det forårsage funktionsfejl.

• Det skal bemærkes på forhånd, at LCD-panelet, selvom det er fremstillet med meget høj præcisionsteknikker, uundgåeligt vil have en meget lille del af dets billedelementer altid tændt eller ikke tænde det overhovedet. Dette betragtes ikke som en stationfunktion.

• Håndfri opkald er en metode til automatisk at skifte mellem sender og modtager, så de to højere prioriteres, hvilket gør det hørbart af de to mere støjsvage. Hvis det omkringliggende område er højt, kan opkaldet afbrydes, hvilket gør det vanskeligt at svare.

• Under kommunikation kommer stemmen muligvis ikke klart, når hun taler, før den anden part er færdig med at tale. Kommunikationen vil foregå glat, når de venter, indtil den anden part er afsluttet, før han taler.

• Når vægmonteret, kan toppen af stationen blive mørkere. Dette indikerer ikke en funktionsfejl.

· Hvis der lyser varm farvebelysning på kameraet, kan farven på billedet, der vises på skærmen, blive påvirket.

· Belysning i varm farve, der skinner på videodørstationen, kan ændre farven på billedet på skærmen.

· Hvis blænding fra et LED-lys eller fluorescerende lys osv. Kommer ind i kameraet, kan der vises sorte striber på flydende krystalvisningen på masterstationen, skærmen kan flimre og farver kan variere. Dette er ikke en fejlfunktion.

• Når udetemperaturen sænkes kraftigt efter nedbør osv., Kan kameraets indvendige tåge lidt op og forårsage slørede billeder, men dette er ikke en fejlfunktion. Normal drift gendannes, når fugt fordamper.

• Aiphone påtager sig intet ansvar for korruption af gemte oplysninger(f.eks. ændringer eller sletning af gemte oplysninger).

• Hvis overfladen på en videodørstation fryser om vinteren, kan billedet være vanskeligt at se, eller opkaldsknappen (inklusive opkaldsknappen til videodørstationen) kan muligvis ikke bevæge sig, men dette er ikke en feilfunktion.

• Hvis strømmen er slukket i mindst 15 minutter i en hændelse som strømafbrydelse, vender dato og tid tilbage til standardindstillingen.

# Indholdsfortegnelse

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# PREPARATION

# Systemkonfiguration

Figuren nedenfor er et eksempel på en systemkonfiguration.



Hovedstationen

### Maksimalt antal enhed i et system

Enhed	Maks. antal
Video dørstation	1
Hovedstation	1
Mobile enheder	8
Understation	1

\* Når du tilslutter en Understation (JO-1FD), skal du se "JO-1FD INSTALLATION & BETJENINGSVEJLEDNING" for, hvordan du placerer enhederne.

# Navne og Funktioner

# Betjenings panel



# Sådan læses skærmen

Stationens skærm er en berøringsskærm. Tryk på ikonerne eller knapperne, der vises på skærmen. Følgende er eksempler på typiske skærmvisninger og ikoner.\*

De viste skærmvisninger og ikoner kan variere afhængigt af de enheder, der er tilsluttet dette system.

# MENU skærmbiled

Denne skærm vises, når skærmen er tændt.



### Mens du kommunikerer gennem en videodørstation



# Navigations tryk



### NOTE:

Punkter ikke LCD-skærmen med en skarp genstand. Hvis skærmen punkteres, kan det resultere i personskade.

# **Initial set-up**

# Setting the current date and time

When the station is powered up for the first time, set the current date and time.

# 1 If the monitor is off, tap the screen to turn on the MENU screen.



# 2 Tap Set date and time



**3** Tap the proper time zone from the list of time zones.



\* Tap > or < to change the pages of the list.

# **4** Tap ✓ to apply changes.

The CURRENT TIME screen is shown.

# 5 Set the month, day, year, hour, and minute individually by taping ▼ or ▲.



**6** When the setting has finished, tap  $\checkmark$ 

# ■ To correct date and time

Correct the current date and time any time by following the procedure below.

- 1 From the MENU screen, tap <sup>(1)</sup>→ Date/Time → Current Time.
- 2 Set the month, day, year, hour, and minute individually by tapping ▼ or ▲.
- **3** When the setting has finished, tap  $\checkmark$

### NOTE:

- A maximum of 60 seconds time gain/loss can occur in the displayed time over a month. It is recommended to correct the time periodically.
- When the station is connected to the internet, the date and time are automatically corrected.
- If there is no power supply for 15 minutes or more, the date and time return to default.

# Changing the display language

The display language for the screen is set to English by default. First, select a language as follows.

- 1 From the MENU screen, tap → Language. The LANGUAGE screen is shown.
- **2** Tap desired language, then tap  $\checkmark$



# **Preparing a microSDHC card**

# About microSDHC card

A microSDHC card is not included with the station. Choose a microSDHC card using the recommended specifications below.

### Specifications

Standard	microSDHC
Storage Capacity	4 to 32 GB
Format	FAT32
Speed Class	10

The recordings are stored in a microSDHC card.

If a microSDHC card is not installed, recordings are saved in the built-in memory. Up to 10 recordings can be saved in the built-in memory.

- \* The maximum number of recordings that can be saved in the microSDHC card depends on its storage capacity.
- \* Up to 1,000 recordings can be saved.

### NOTE:

- Use a card complying with the SD standard. Some cards may not perform correctly.
- If a microSDXC card is inserted in the station and formatted with the station, it will not be identified as a microSDXC card.
- Be sure to format a microSDHC card when using it in the station for the first time. If there remain some data other than recordings in the card, a recording may fail because of a shortage of memory.
- Do not remove a microSDHC card or reboot the station while recording, formatting a card or copying recordings onto a card, otherwise the card may fail to perform properly when recording or playing videos. Should this occur, reformat the card.
- Aiphone is not responsible for the performance of a microSDHC card.

# Inserting/removing a microSDHC card

### NOTE:

Be sure to insert or remove a microSDHC card when the station is in standby mode, and not communicating with video door station.

# ■ Inserting a microSDHC card

# In standby mode, insert a microSDHC card into the card slot.

Insert the card in the way shown below.



- If compatible, a message will appear saying the card has been recognized.
- A message may appear to format the card. If so, see page 9.

# Removing a microSDHC card

### Lightly push on the card to pop out.

# Formatting a microSDHC card

MicroSDHC card may require to be formatted when used with the station for the first time.

- \* Previously formatted microSDHC card may not work with the station. Be sure to format a microSDHC card using the station.
- \* Note that formatting a microSDHC card deletes all existing data.

1 From the MENU screen, tap → > → Other Settings



A message will appear asking whether or not to proceed.

**2** To continue formatting a microSDHC card, tap  $\checkmark$ .

**3** Tap microSDHC card  $\rightarrow$  Format microSD Card.



A message will appear asking whether to continue formatting a microSDHC card or not.

**4** Tap ✓.

When completed, "The microSDHC Card has been formatted." will be shown.

\* This process may take an extended amount of time.

# **Connecting with a mobile device**

# Flow of the settings

The following settings are needed to establish a connection link with a mobile device.



### NOTE:

- Prepare a commercially available Wi-Fi router for connecting the system to the internet. A Wi-Fi router is not included with this product.
- Using a microwave oven may affect Wi-Fi communication in 2.4 GHz band.
- The bandwidth required for connecting to Internet is as follows (when only the station is connected to Wi-Fi):
   Minimum Internet connection bandwidth in upload: 1.3 Mbps
  - Minimum Internet connection bandwidth in download: 0.2 Mbps
- Be sure to set the current date and time on the station in advance. If the set time differs from the current time for more than 1 month, the Aiphone app may not work correctly.
- Up to 8 mobile devices can be registered to the station.

### Features:

- A call and video from the door station can be received with a mobile device. Communication between the door station and a mobile device is also possible.
- Recordings on the station can be played and viewed with a mobile device.

# Checking the signal strength:

The connection status between the station and the network can be checked on the MENU screen. When the connection settings have been completed, confirm whether the connection is successful.



# Connecting the station with Wi-Fi

There are two connecting methods available.

- Auto Connect (WPS)
- Manual Setup

# Connecting using "Auto Connect (WPS)"

This method connects to a Wi-Fi network using the "Wi-Fi Protected Setup<sup>™</sup> function of a router/STB. Select this method when it is not required detailed settings.

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings



A message will appear asking whether or not to proceed.

 ${f 2}\,$  To continue configuring the settings, tap  $\checkmark$ 

# **3** Tap Network → Auto Connect (WPS)



# **4** Press the WPS button on the Wi-Fi router, and then tap $\checkmark$ .



Connection between the master monitor station and wireless router is established automatically. (In some

cases, it may be necessary to tap  $\checkmark$  before pressing the WPS button on the wireless router.)

When "The Wi-Fi router has been connected." is shown, the connection is successful.

# If the connection is failed

"Connection failed" will be shown.

Confirm the current network settings and change the settings properly. (  $\rightarrow$  P. 12)

If the connection cannot be established properly, use the "Manual Setup" method.

If you connect the station to the Wi-Fi router by using the "Auto Connect (WPS)" method after the IP address was set by using "Manual Setup" method, initialization of the user setting is necessary. (→ P. 35)

# Connecting using "Manual Setup"

Select this method to configure the detailed settings.

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings

A message will appear asking whether or not to proceed.

**2** To continue configuring the settings, tap  $\checkmark$ .

### **3** Tap Network $\rightarrow$ Manual Setup.

egister / Delete apps	microSDHC card	Auto Connect (WPS)	Manual Setup
dao quilly .	Station Information	Status	Network Advanced
ietwork	Default User Settings	Caution : Confirm the s Router / STB	ignal strength of the Wi-Fi (Set Top Box) before setting.
5 m		1	

# 4 Tap Wi-Fi



The setting items will be shown.

### **5** Configure the settings for each item.

Item	Description
SSID	Tapping the entry field displays the keyboard. ( $\rightarrow$ P. 14) Use the keyboard to enter the SSID of the wireless LAN router.
Encryption method	Tapping the entry field displays the choices. Select the appropriate encryption method, and $tap$
	Settings: None / WEP / WPA-PSK(TKIP/AES) / WPA2-PSK(AES) Default: WPA2-PSK(AES)
Password	Tapping the entry field displays the keyboard. ( $\rightarrow$ P. 14) Use the keyboard to enter the password.

\* When using the keyboard, be sure to tap  $\checkmark$  after filling out the entry field to determine the contents.

 $^{\ast}\,$  Do not use the character " and ¥ for setting the SSID.

**6** When the Wi-Fi settings have been completed, tap  $\checkmark$ .

If returns to the MANUAL SETUP screen, tap

# 7 Tap IP address

IANUAL SETUP	
Wi-Fi	IP address
Connection Check	
Configure accord	ling to the Wi-Fi environment.
4	
7	

The setting items will be shown.

# **8** Configure the settings for each item.

Item	Description
IP	<ul> <li>Select the setting method (Auto or Manual).</li> <li>* When "Auto" is selected, the settings are automatically configured and grayed out.</li> </ul>
IP Address/ Subnet Mask/ Default Gateway/ DNS Server	It can be configured only when <b>IP</b> is set to "Manual". Tapping the entry field displays the keyboard. ( $\rightarrow$ P. 14) Tap $\checkmark$ after filling out the entry field to determine the values.

\* Tap > or < to change the page of the item list.

# 9 When the IP settings have been completed, tap $\checkmark$ .

If returns to the MANUAL SETUP screen, tap **1**.

### NOTE:

If you connect the station to the Wi-Fi router by using the "Auto Connect (WPS)" method after the IP address was set by using "Manual Setup" method, initialization of the user setting is necessary.  $(\rightarrow P, 35)$ 

# **Connection check**

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

**2** To continue configuring the settings, tap  $\checkmark$ 

**3** Tap Network → Manual Setup .



# 4 Tap Connection Check.

Wi-Fi	IP address
Connection Check	0
	In
Configure acc	the Wi-Fi environment

# **5** Tap 🗸

The master monitor station will check the wireless network connection.

When "The Wi-Fi router has been connected." is shown, the connection is successful.

# ■ If the connection is failed

Confirm the current network settings and adjust if needed. ( $\rightarrow$  P. 12)

### Confirming the current network settings

Confirm the current network settings when the network connection is unstable.

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue configuring the settings, tap  $\checkmark$
- **3** Tap Network  $\rightarrow$  Status



The current settings will be shown.

MAC Address Connection status SSID	*** FF-FF-FF-FF-FF *** Connected *** 1234567890ABCDEF1234567890ABCDEF
Encryption	None
Configure IP Address	Automatic
IP address	192.168.255.255
Subnet mask	··· 255.255.255.0
Default gateway	···· None
DNS	None
Location	···· None
-	
-	

\* If required, change the settings ( $\rightarrow$  P. 11).

### PREPARATION

# Enabling or disabling the network connection

If necessary, disable or enable the network connection.

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue configuring the settings, tap  $\checkmark$ .



**4** Tap either Enable or Disable, and tap  $\checkmark$ .



# Selecting the antenna

Antenna of the station can be selected according to the reception status or the location of the station or Wi-Fi router.

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue configuring the settings, tap  $\checkmark$ .



4 Tap either Antenna A or Antenna B, and tap



\* The Wi-Fi signal strength of the selected antenna will be shown.



# Connecting a mobile device with a Wi-Fi router

Registering a mobile device to the station, the mobile device must be connected to the same Wi-Fi router as the one connected to the station. Refer to the instruction manual of the mobile device for how to connect the mobile device to a Wi-Fi router.

# Registering a mobile device to the station

### NOTE:

- Ensure the mobile device is connected to the Wi-Fi network.
- The screen images in this manual may differ from the actual product.
- A confirmation screen may be shown during registering or after registration. Read the contents carefully and tap "Agree". Cannot receive notices for the intercom app without confirmation.
- When registering the first mobile device, the location setting is required.

# Downloading the App to the mobile device



**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue configuring the settings, tap  $\checkmark$
- **3** Tap Register / Delete Apps  $\rightarrow$  App Info.

Aiphone intercom app information is shown on the screen.

# ) Operation with a mobile device

# **4** Search "Intercom App Type B" and download the Aiphone INTERCOM APP Type B.

Download from the following:

- · iOS device: App Store
- · Android device: Google Play
- \* App Store is trademark of Apple Inc. in the United States and/ or other countries.
- \* Google Play is trademark of Google Inc. in the United States and/or other countries.

### Registering a mobile device to the station



**1** Run the INTERCOM APP Type B from the icon on the Home screen.



**2** Allow this app to send notifications.

# **3** Set the display language.

Select the language by tapping the screen.



**4** Read the license agreement carefully and tap Agree.



\* Cannot use the intercom app without agreement.

5 Read the screen for the End User Licence Agreement carefully and tap Next.



# (Deperation with a mobile device

**11** Tap Start at the bottom of the instruction.



# Confirmation with the station

# **12** One-time password will be shown.



\* If the steps 1 to 11 have not been completed with the mobile device, the below screen will be shown. Confirm and follow steps 1 to 11 again.





13 Enter the one-time password displayed on the screen of the station within the expiration time, and tap Next.



# 14 Enter the user name of the mobile device and tap Registration.

Name is limited to 12 characters.



# 15 Follow the on-screen instructions.

"Initial Settings has been set." is shown with registration is successful.

### **16** Try to receive a call from the door station.

- If you will perform an operation confirmation after the registration has been completed, first return to the MENU screen.
- For more information on using the app and detailed settings, refer to the instructions provided with the app.
- To register another mobile device, repeat the process starting at step **1**.

# Deleting the mobile device from the station.

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$  $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue configuring the settings, tap  $\checkmark$ .
- **3** Tap Register / Delete Apps  $\rightarrow$  Delete Apps.
- **4** Tap the mobile device to delete.

DELETE APPS 1/2	
Smartphone 1	Smartphone 2
Smartphone 3	Smartphone 4
Smartphone 5	Smartphone 6
5	>

\* The 7th and 8th mobile devices will be shown on the next page. Tap > or < to change the page.

The confirmation message will be shown.

# **5** To delete App, tap $\checkmark$ .

When "App has been deleted." is shown, the deletion has succeeded.

# **USING THE STATION**

# **Receiving a call**

### When receiving a call from a door station





- The ringtone sounds.
- The video at the door station is displayed.
- · Automatic recording begins.

# Answering a call

# To answer the call





# 2 Speak to the visitor.

- \* Speaking simultaneously may cause intermittent audio.
- $^*$  Talk duration is 60 seconds by default. It can be adjusted up to 180 seconds. ( $\rightarrow$  P. 31)
- \* The screen turns off after approx. 45 seconds if there is no operation.

# To release the door

# While being called or communicating, tap [-]

- \* Available only when an electric door lock is installed at the door and connected to the station.
- \* Please refer to the installation manual for details how to connect an electric lock to the master monitor station.

# To activate an external unit such as lightning equipment

### While being called or communicating, tap

- \* Available only when an external device, such as a light, is connected to the station.
- \* Please refer to the installation manual for details how to connect an external unit such as lightning equipment to the master monitor station.

# ■ To end the communication





# Other features

- Screen brightness and receiving volume can be adjusted during a call. (→ P. 19)
- When the ambient noise is loud enough to interrupt the audio, the touch-to-talk method is recommended. (→ P. 20)
- An automatic recording begins when receiving a call. Manual recording is also available. (→ P. 20)
  - \* When communication ends, recording does as well.
- If the call button of the door station is pressed when the surroundings of the door station is dark, the LED on the door station illuminates.

### NOTE:

Keep a distance of more than 20 cm (7-7/8") from person's body while speaking.

# Operation during receiving a call or communication

# Adjusting the screen brightness

1 Тар 🔅



The brightness adjusting bar will be shown.



2 Tap + to adjust the screen brighter, and - to adjust the screen darker.



The default value is 3, with a minimum of 1 and a maximum of 5.

# Adjusting the receiving volume





The volume adjusting bar will be shown.



2 Tap + to adjust the volume higher, and - to adjust the volume lower.



The default value is 2, with a minimum of 1 and a maximum of 3.

# Changing the display to the full-screen mode

# Тар



The display size is extended and the icons are hidden from the screen.



# ■ To restore the normal display mode.

# Tap the screen.

\* The screen automatically returns to the normal display mode after 10 seconds.

# Communication using touch-to-talk

Touch-to-talk is a method of communication in which manual control of incoming and outgoing audio is used. Touch-to-talk is recommended in loud or noisy environments.

Тар 📲



The touch-to-talk method is enabled.

# 🔷 To speak, tap 🚺.

The 🚺 will change to 🚯 .

\* Door station audio is muted.



# 🔷 To listen, tap 💽

- \* The 🔂 will change to 🔯
- \* Master monitor station audio is muted.



# Recording

### Automatic recording

The station automatically records video and sounds at the door station after the elapse of a certain period of time after receiving a call.



- \* The recording time is up to 10 seconds.
- \* When the communication ends, the recording also ends.

### NOTE:

- Automatic recording cannot be cancelled.
- Automatic recording does not begin while monitoring a door station. To record video while monitoring, use the manual recording method.
- If answered with a mobile device during automatic image and sound recording, the sound recording will end in the middle.

### Manual recording

Video can be manually recorded during communication.



 $\bigcup_{\text{REC}}$  when a video is displayed.



- \* Manual recording is possible only when  $\bigcirc_{\text{\tiny REC}}$  is shown on the screen.
- \* The recording quality is the same as automatic recording.

### NOTE:

Manual recording cannot be performed during automatic recording.

### **More Information**

- The recordings are stored in a microSDHC card.
   If a microSDHC card is not installed, recordings are saved in the built-in memory. Up to 10 recordings can be saved in the built-in memory.
- The recording time is up to 10 seconds per recording.
- The status LED will flash when there are recordings that have not been played yet. The LED will turn off when the MENU screen is shown.
- Up to 1,000 recordings will be possible when using a microSDHC card with enough capacity. When the number of recordings is reached to the maximum, the oldest recording will be deleted.

# Monitoring the door station

**1** From the MENU screen, tap **1**.



Video and audio from the door station will be received at the master monitor station.



\* Audio from the master monitor station is muted.



\* The monitoring will end automatically after the elapse of about 60 seconds from the start of monitoring.

### Available functions during monitoring

- (→ P. 18) : Talk (→ P. 18)
- □=0 : Door release (→ P. 18)
- $\bigcirc$  : Manual recording ( $\rightarrow$  P. 20)
- Image: Adjusting the screen brightness and receiving volume (→ P. 19)
- Changing to the full-screen mode ( $\rightarrow$  P. 19)
- ⊆ Activating the external unit such as lightning equipment (→ P. 18)

# NOTE:

Keep a distance of more than 20 cm (7-7/8") from person's body while monitoring.

# **Playing recordings**

# Screens and icons

# Recording list

The recordings are shown in order.

\* When a microSDHC card is installed, only the recordings in a microSDHC card will be shown. To display the recordings stored in the built-in memory, remove the microSDHC card.



# During play or play standby

The currently-selected recording number/the total number of the recordings.



# **Playing recordings**

From the MENU screen, tap >>.



The recording list screen will be shown.

### 2 Tap the recording to view.



The standby screen of the selected recording will be shown.

\* Tap > or < to change the pages of the list.

# **3** To play, tap ert



The icons shown can be used while viewing the recording. ( $\rightarrow$  P. 22)

To cancel playing, tap 4

### NOTE:

- The station can only play video files recorded by the station. A video file loaded onto a microSDHC card by another device cannot be viewed.
- When a microSDHC card is installed in the station, you can play videos stored in the microSDHC card only. To play a video stored in the built-in memory, remove the microSDHC card.
- If you resume playing a recording after a pause, only the video will start playing and the audio will not be played.

# **Protecting recordings**

Protect recordings from being accidentally overwritten.

### To protect a recording on the recording list

### 1 From the MENU screen, tap >.

The recording list screen will be shown.

**2** Tap  $\bigcirc$  of the recording to protect.





: Shows this recording is protected. Tap this to cancel the protection. : Shows this recording is not protected. Tap this to protect this recording.

# To protect the currently-selected recording while in standby

1 While in standby, tap £Ç};



The setting tools will be shown

2 Tap ON



- To cancel the protection of the currentlyselected recording
- 1 While in standby, tap
- 2 Tap OFF



will disappear to show the selected recording is no longer protected.

### NOTE:

- A protected recording cannot be manually deleted or overwritten by a new recording.
- The maximum number of recordings that can be protected differs depending on the storage.

microSDHC card: up to 100

Built-in memory: up to 5

• If the number of the protected recordings exceeds the maximum, "Cannot protect. Max 100." is shown (if an SDHC card is not inserted, "Cannot protect. Max 5" is shown), and no further recordings can be protected.

# Deleting a recording

### NOTE:

A protected recording cannot be deleted. To delete, the protection must be removed.

### To delete a recording

# To delete a recording from the recording list

1 On the recording list, tap icon of the recording to delete.

RECORDING LIS	ST 2/15			
25 Dece	mber 2020 1	0:25 PM	6	5
12 Dece	mber 2020 1	1:55 AM	6	They
03 December 2020 2:25 PM		6	Ľ/	
01 May 2020 9:10 AM		Ð		
1	<	>		

A confirmation screen will be shown.

### **2** To delete, tap YES.

The recording will be deleted.

- \* To cancel deleting, tap NO .
- To delete the currently-selected recording in standby
- 1 In standby, tap



A confirmation screen will be shown.

# **2** To delete, tap YES.



The selected recording will be deleted.

\* To cancel deleting, tap NO.

# To delete all recordings

Deleting all the recordings can be performed separately to microSDHC card and the built-in memory.

**1** Insert the microSDHC card into the master monitor station.

To delete all the recordings in the built-in memory, remove any microSDHC card inserted in the master monitor station.

2 On the recording list, tap



A confirmation screen will be shown.

# **3** To delete, tap YES.



To cancel, tap **NO**.

### NOTE:

Protected recordings will not be deleted.

# Copying recordings from the built-in memory onto a microSDHC card 1 From the MENU screen, tap → > → Other Settings.

A message will appear asking whether or not to proceed.

- **2** To proceed, tap  $\checkmark$ .



A confirmation screen will be shown.

**4** Tap  $\checkmark$  to continue copying.

\* To cancel, tap **5**.

When "Recordings have been exported." is shown, copying has been completed.

\* When completed, an "EXPORT" folder is created on the microSDHC card, and a folder with a 9-digit numeric name (e.g. 000000001) is created in it. Copied recordings are stored with the following file names:

e.g.:

AI00000001.264 (video file)

9-digit number



### NOTE:

- After copying, the original recordings remain in the built-in memory.
- This action will overwrite all the existing recordings in the "EXPORT" folder on the microSDHC card.
- If there is insufficient memory on the microSDHC card, the copied recordings cannot be stored and the message "microSDHC card capacity is insufficient. Initialize the microSDHC card or delete unnecessary data." will be displayed.
- The recordings copied onto a microSDHC card cannot be played on the station. Use a PC, etc. to play them.
- Recordings on a microSDHC card cannot be copied into the built-in memory.
- In order to play a recording on a PC, a special tool for recording and playback is necessary. It can be downloaded from the Aiphone website (www.aiphone.net).
- The timestamp of the exported recordings will be displayed in Coordinated Universal Time (UTC).

# Notification

Checking for updates.

# 1 From the MENU screen, tap



The notification list will be shown.

# **2** Tap Check of the notification to view.



The details of the notification will be shown.

- \* The mark shows this notification has not been confirmed.
- \* Tap  $\leq$  or > to change the pages of the list.

### NOTE:

- Up to 5 notifications are shown in the list. If the 6th notification arrives, the oldest notification will be deleted.
- If you do not connect the station to the network, set Automatic FW update to No Check. ( $\rightarrow$  P. 34)

# SETTINGS

# **Settings list**

The following are all of the available settings. These settings can be adjusted at any time.

Item			Details	Relevant page
Brightness			Adjusts the screen brightness.	28
Volume Receive		eive	Adjusts the receiving volume.	29
	Ring	gtone	Adjusts the incoming ringtone volume.	29
	Tou	ch sounds	Enables or Disables the touch sound made whenever the touchscreen is used.	29
Date / Time	Curr	rent Time	Sets the current date and time.	7
	Date	e / Time Format	Sets the display format of date and time on the screen.	30
	Time	e Zone	Sets the time zone.	30
	Dayl	light Saving Time	Enables or disables daylight saving time.	31
Language			Sets the display language.	7
Communication Timer			Sets the talk duration time.	31
Cleaning Mode			Turns the screen into the cleaning mode.	39
Door release / Option			Sets whether to display the door release icon and option output icon on the MENU screen.	32
Notification LED			Sets whether to display (ON) the notification LED when a new notification arrives. * The icon on the MENU screen blinks when a new notification has arrived.	32
Other Settings Register / Delete apps		ister / Delete apps	Registering a mobile device to, or deleting a mobile device form the master monitor station.	15
	micr	roSDHC card	Formats a microSDHC card. Copies recordings from the built-in memory onto a microSDHC card.	9, 25
	Stat	ion Information	Displays firmware update notification for the master monitor station. Also allows configuration of automatic firmware updating for the master monitor station.	34
	Netv	work	Configures network settings.	11
	Defa	ault User Settings	Initializes all the user settings to default.	35
	Reg	ulatory	Displays the related regulations.	35
	Priva	acy Policy	Displays information about Protection of Personal Information.	35
Administrator Settings		ninistrator Settings	These settings had been completed at the system installation. Do not change the settings.	36
	[	Maintenance	Exports the operation log of the station to the microSDHC card.	36
		Door Release	Sets the unlocking duration time of the electric door lock.	36
		Option Output	Sets the option output duration time.	37
		Factory Reset	Initializes all settings.	37

### NOTE:

- The station will enter standby mode after approx. one minute of no operation. If this occurs, any unfinished setting changes will be lost.
- For settings other than "Other Settings":

If an incoming call is received, any unfinished setting changes will be lost.

- For the settings in "**Other Settings**": If there is a call during configuration, the station will not receive the call.
- The above list is a brief overview of the setting items available on the station. The descriptions, and the style and order of descriptions do not necessarily represent the full scope of the settings.

# **Adjusting screen brightness**

Settings	1 to 5
Default	3

# **1** From the MENU screen, tap 😳.



The SETTINGS 1/2 screen will be shown.

# **2** Tap Brightness.



The brightness adjusting bar will be shown.

# **3** Tap + to adjust the screen brighter, and - to adjust the screen darker.



**4** Tap  $\checkmark$  to apply changes.

# Changing the sound settings

# Adjusting receiving volume

Settings	1 to 3
Default	2

**1** From the MENU screen, tap  $\bigcirc$  → Volume → Receive.

The volume adjusting bar will be shown.

2 Tap + to adjust the volume higher, and - to adjust the volume lower.



**3** Tap  $\checkmark$  to apply changes.

# Adjusting ringtone volume

Settings	0 to 3
Default	2

\_

**1** From the MENU screen, tap  $\bigcirc \rightarrow \forall$  Volume  $\rightarrow \forall$  Ringtone .

The volume adjusting bar will be shown.

2 Tap + to adjust the volume higher, and - to adjust the volume lower.



**3** Tap  $\checkmark$  to apply changes.

# Enabling/Disabling the touch sound

Enable (ON) or disable (OFF) the touch sound made whenever the touchscreen is used.

Settings	ON/OFF
Default	ON

- **1** From the MENU screen, tap  $\bigcirc$  → Volume → Touch sounds.
- **2** Tap ON to enable or OFF to disable the touch sound.
- **3** Tap  $\checkmark$  to apply changes.

# Changing the time settings

# Setting the current date and time

 $(\rightarrow$  P. 7)

# Selecting the display format of the date and time

Select the display format of the date and time on the screen.

Settings	Display example
mm/dd/yyyy(12h)	January 25 2020 10:25 PM
	(12-hour notation)
mm/dd/yyyy(24h)	January 25 2020 <b>22:25</b>
	(24-hour notation)
dd/mm/yyyy(12h)	25 January 2020 10:25 PM
	(12-hour notation)
dd/mm/yyyy(24h)	25 January 2020 <b>22:25</b>
	(24-hour notation)

Default: mm/dd/yyyy(12h)

From the MENU screen, tap → Date/Time
 → Date / Time Format .

# **2** Tap the preferred display format.



**3** Tap  $\checkmark$  to apply changes.

# Setting the time zone

- 1 From the MENU screen, tap <sup>(1)</sup>→ Date/Time → Time Zone .
- **2** Tap the proper time zone from the list of time zones.



\* Tap > or < to change the pages of the list.

**3** Tap  $\checkmark$  to apply changes.

When one of the following time zone is set, the daylight saving time setting is automatically applied, so set **Daylight Saving Time** to **None** ( $\rightarrow$  P. 31).

List of time zones
(GMT-10:00) Alaska (Adak)
(GMT-09:00) Alaska
(GMT-08:00) Pacific Standard Time (U.S.), Tijuana
(GMT-08:00) Pacific Standard Time (Canada)
(GMT-07:00) Mountain Standard Time (U.S., Canada)
(GMT-06:00) Mexico City
(GMT-06:00) Central Standard Time (U.S., Canada)
(GMT-05:00) Eastern Indiana
(GMT-05:00) Eastern Standard Time (U.S., Canada)
(GMT-04:00) Santiago
(GMT-04:00) Atlantic Standard Time (Canada)
(GMT-03:30) Newfoundland
(GMT-03:00) Greenland
(GMT-03:00) Buenos Aires
(GMT-03:00) Brasilia
(GMT-01:00) Azores
(GMT 00:00) Dublin, Edinburgh, Lisbon, London
(GMT+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm
(GMT+01:00) Sarajevo, Skopje, Warsaw, Zagreb, Belgrade
(GMT+01:00) Bratislava, Budapest, Ljubljana, Prague
(GMT+01:00) Brussels, Madrid, Copenhagen, Paris
(GMT+02:00) Sofia, Vilnius
(GMT+02:00) Athens, Istanbul
(GMT+02:00) Jerusalem
(GMT+02:00) Cairo
(GMT+02:00) Bucharest
(GMT+02:00) Helsinki, Riga, Tallinn
(GMT+03:00) Tehran
(GMT+09:30) Adelaide
(GMT+10:00) Canberra, Melbourne
(GMT+10:00) Sidney
(GMT+10:00) Hobart
(GMT+12:00) Auckland, Wellington

# Setting daylight saving time

Set whether to utilize daylight saving time (+1(h)) or not (None).

Settings	Description	
None	Daylight saving time is not utilized.	
+1(h)	Daylight saving time is utilized for 1 hour.	

- 1 From the MENU screen, tap <sup>™</sup>→ Date/Time → Daylight Saving Time .
- **2** Set whether to utilize daylight saving time.



**3** Tap  $\checkmark$  to apply changes.

# Changing the display language

(→ P. 7)

# Setting the talk duration time

Settings	60 sec./180 sec.
Default	60 sec.

- 1 From the MENU screen, tap → Communication Timer.
- 2 Tap 60 sec. or 180 sec.



**3** Tap  $\checkmark$  to apply changes.

# **Cleaning mode**

(→ P. 39)

# Setting of door release/option

Set whether to display the door release icon and option output icon on the MENU screen.

	Door release	Option output
Settings	Enable/Disable	Enable/Disable
Default	Enable	Enable

1 From the MENU screen, tap ○ → > → Door release / Option.



**2** Tap Enable to display the icon, or Disable to hide the icons.



**3** Tap  $\checkmark$  to apply changes.

# Setting of notification LED

Set whether to display (ON) the notification LED when a new notification arrives.

Settings	ON/OFF
Default	ON

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Notification LED.



**2** Tap ON to turn notification LED on, or OFF to turn the notification LED off.



**3** Tap  $\checkmark$  to apply changes.

# **Other settings**

# **ATTENTION:**

While configuring the settings in "Other Settings", the station will not respond to an incoming call and will not sound ringtone.

# Registering/Deleting a mobile device

- Downloading the App to the mobile device  $(\rightarrow P. 15)$
- Registering a mobile device to the station  $(\rightarrow P. 15)$
- Deleting the mobile device from the station  $(\rightarrow P. 17)$

# Setting a microSDHC card

- Formating a microSDHC card ( $\rightarrow$  P. 9)
- Copying recordings from the built-in memory onto a microSDHC card ( $\rightarrow$  P. 25)



To cancel update, tap

# When the firmware is up to date

A message will appear to show the firmware is up to date.

Tap  $\checkmark$  to return to **Station Information**.

# Configuring the settings for automatically updating the station

To enable the automatic update, the station must be connected to the network. The station and the server will communicate periodically for updating.

Settings	Update Automatically/Notify Only/No Check
Default	Notify Only

**1** From the MENU screen, tap  $\bigcirc \rightarrow$  > → Other Settings

A message will appear asking whether or not to proceed.

- **2** To continue, tap  $\checkmark$  .
- **3** Tap Station Information
  - → Automatic FW update

THER SETTINGS 1/2		STATION INFORMATION	
Register / Delete apps	microSDHC card	Check for PW update	Automatic FW update
Vitte andly	Station Information	Firmag	are Version (FW)
Network	Default User Settings	W Serial number:	ersion:0.00
4	> (1)	-	

### 4 Tap one of the selections below.



### Update Automatically :

Select this to enable the automatic update.

\* The update will happen without prior notice. While updating, all the functions of the station will not be properly function, including receiving an incoming call.

### Notify Only :

Select this to be notified only about the latest firmware and update at a desired time.

The notification can be confirmed by tapping (1) on the MENU screen. ( $\rightarrow$  P. 38)

### No Check :

Select this if you do not want both automatic update and notification when the station is connected to the network. (→ P. 38)

Select this if you do not connect the station to the network.

**5** Tap  $\checkmark$  to apply settings.

# • Connecting using "Auto Connect (WPS)" (→ P. 11) • Connecting using "Manual Setup"(→ P. 11) • Confirming the current network settings ( $\rightarrow$ P. 12) • Other Wi-Fi settings ( $\rightarrow$ P. 13) Initializing user settings This will reset all the settings to default, except for the following. Administrator settings • Recordings stored in a microSDHC card and the built-in memory From the MENU screen, tap $\bigcirc \rightarrow$ > 1 $\rightarrow$ Other Settings A message will appear asking whether or not to proceed. **2** To continue, tap $\checkmark$ . **3** Tap Default User Settings

Configuring network settings



A message will appear asking whether or not to proceed.

# 4 To continue initializing the user settings, tap $\sqrt{2}$

When "The user settings have been reset." is shown, the initializing has been completed, and will return to the screen of step 3.

# NOTE:

It is recommended that user settings, recordings and logs are deleted if ownership of this station changes. ( $\rightarrow$  P. 37)

# Confirming the related regulations

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$  $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue, tap  $\checkmark$ .
- **3** Tap  $> \rightarrow$  Regulatory





The related regulations will be shown.

4 After confirmation, tap to return to the OTHER SETTINGS 1/2 screen.

Confirming information about Protection of Personal Information

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue, tap  $\checkmark$ .
- **3** Tap >  $\rightarrow$  Privacy Policy.



"Please read the end user license agreement in the app." is shown. Confirm the contents with the INTERCOM APP Type B and select "Agree" or "Disagree".

# 4 After confirmation, tap 🗅 to return to the MENU screen.

### NOTE:

If the station is not connected to the network, you cannot confirm Privacy Policy.



These settings had been completed at the system installation. Do not change the settings.

# Exporting the log file to the microSDHC card

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue, tap  $\checkmark$ .
- **3** Tap  $\rightarrow$  Administrator Settings.



A message will appear asking whether or not to proceed.

4 To continue, tap ✓

# **5** Tap Maintenance



6 Tap Export Logs.



# **7** To continue, tap $\checkmark$ .

\* To cancel, tap **5**.

When "The log data has been exported." is shown, exporting has been completed.

# **Setting Door Release duration**

Settings	1 to 30 (sec.)
Default	5

**1** From the MENU screen, tap  $\bigcirc \rightarrow >$   $\rightarrow$  Other Settings.

A message will appear asking whether or not to proceed.

- **2** To continue, tap  $\checkmark$ .
- **3** Tap >  $\rightarrow$  Administrator Settings.



A message will appear asking whether or not to proceed.

- **4** To continue, tap  $\checkmark$
- 5 Tap Door release



6 Tap or to adjust the door release duration.



**7** Tap  $\checkmark$  to apply changes.



**7** Tap  $\checkmark$  to apply changes.

### Restoring all settings to the factory default

- This operation also deletes all the recordings including protected ones.
- From the MENU screen, tap  $\bigcirc \rightarrow >$ 1 → Other Settings

A message will appear asking whether or not to proceed.

- **2** To continue, tap  $\checkmark$  .
- **3** Tap  $> \rightarrow$  Administrator Settings



A message will appear asking whether or not to proceed.

- **4** To continue, tap  $\checkmark$
- **5** Tap Factory Reset.

ADMINISTRATOR SETTINGS	
Maintenance	Door Release
Option Output	Factory Reset
1	11

**6** Tap  $\checkmark$  to continue initializing the settings. \* To cancel, tap

When "The station has been initialized." is shown, the initializing has been completed, and will return to the screen of step 5.

### NOTE:

It is recommended that user settings, recordings and logs are deleted if ownership of this station changes.

# FOR PROPER USE OF THE STATION

# **Updating a firmware of the station**

The firmware of the station must be updated periodically. The following methods are available for updating.

- Automatic update through the network.
- Receiving a notification for available updates through the network.
- Updating the station by using a microSDHC card on which the newest version of the firmware is stored.

### NOTE:

For selecting the updating method, see "Configuring the settings for automatically updating the station" ( $\rightarrow$  P. 34)

### **ATTENTION:**

- While updating, the station will not respond to an incoming call and will not sound ringtone.
- Do not turn off power during updating.

# Automatic update through the network

An update is automatically performed when the station detects the newest firmware.

# **ATTENTION:**

The updating is performed without prior notice.

# Receiving a notification for available updates through the network

Use this method when updating the station manually.

# 1 From the MENU screen, tap



The notification list will be shown.

# **2** Tap Check of the notification "There is a new version.".

<ul> <li>New firm</li> <li>25 Dece</li> </ul>	ware available. mber 2020 10:25	Check
Firmware 24 Dece	update failed. mber 2020 9:15	Chec
Checking 12 Dece	) new firmware failed. mber 2020 11:55	Check

A message will appear to ask whether you will update the station.

\* If you do not connect the station to the network, set **Automatic FW update** to **No Check**. ( $\rightarrow$  P. 34)



The updating begins.

When "The firmware has been updated. The station will restart in 5 sec." is shown, the update has been completed, and the station reboots after 5 seconds.

# Updating the station by using a microSDHC card on which the newest version of the firmware is stored

Use this method when the station is not connected to the network.

In advance, download the newest version of the firmware from the Aiphone website to a microSDHC card.

# **1** Install a microSDHC card on which the newest version of the firmware is stored.

A message appears to show whether the microSDHC card has been recognized.

2 When the microSDHC card is recognized, tap  $\checkmark$ 

A message appears to ask whether to update the station.

**3** To perform the updating, tap ✓. The updating begins.

When "The firmware has been updated. The station will restart in 5 sec." is shown, the updating has been completed, and the station reboots after 5 seconds.

# Cleaning

# **Cleaning the exterior surfaces**

Clean the station with a soft cloth dampened with a neutral household cleanser. Do not use any abrasive cleaner or cloth.

# **CAUTION:**

Do not use chemicals such as thinner or benzine. In addition, do not use a scrub brush, sandpaper, etc. The station surface could be damaged or discolored.

# **Cleaning the screen**

1 From the MENU screen, tap → Cleaning Mode .

The screen will turn into the cleaning mode.

**2** Clean the screen while the screen below is shown (for about 10 seconds).



\* To wipe off dirt on the screen, use a commerciallyavailable eyeglass cleaning cloth etc.

The screen returns to the MENU screen after 10 seconds.

### NOTE:

The CLEANING MODE screen is shown while you are touching the screen. It returns to the MENU screen about 15 seconds after touching is finished.

# Troubleshooting

If issues with the station occur, refer to the following information to determine whether the issue can be corrected by the suggested testing and solutions. For further help and assistance, contact your installer or service provider.

Problem	Cause	Solution	Page
The screen is black.	The monitor is off in standby mode.	The monitor turns on by touching the screen.	6
The screen is white or displaying white vertical lines or rings.	The lens of the door station is in direct sunlight or another bright light source. (This is not a malfunction.)	Install the door station in a location where it is not pointing direct sunlight.	-
The screen is too dark or too bright, and it is difficult to view.	The screen brightness may be incorrectly set.	Adjust the screen brightness.	19, 28
The ringtone from the door station does not sound.	The ringtone volume is set to "0".	Adjust the ringtone volume.	29
Communication cannot be heard even if रिण) is tapped.	The receiving volume is set to "1".	Adjust the receiving volume during communication.	19
Communication is interrupted, or it becomes a one-way conversation.	Loud sounds around the station or the door station.	Because of auto-voice actuation, audio may be interrupted when a surrounding sound is loud. In that case, enable the touch-to-talk method.	20
The other party cannot hear your voice at all (but can hear the other party's voice).	The touch-to-talk is selected.	When using touch-to-talk, the visitor can only hear incoming audio if the user is tapping .	20
The station has a black screen and does not respond to touch.	The power may be off.	Contact your installer or service technician.	-
The status LED is flashing during standby.	There may be recordings that have not been played or notifications that have not been confirmed.	Check the related page in addition to the indication patterns of the status LED.	5
Recording is not possible.	A memory card that cannot be used on the station is installed.	Install a microSDHC card complying with the SD standard.	8
	There is a damage or dirt on the microSDHC card.	Replace the microSDHC card.	8
A notice of firmware confirmation failure is shown in the notification list.	A network error has occurred (e.g. router power-off, external network error).	Confirm the network settings and the equipment used.	-
	The network setting is not configured.	If you do not connect the station to the network, set <b>Automatic FW update</b> to <b>No Check</b>	34

# **Technical precautions**

- The video image may distort when door release is activated. This is not a station malfunction.
- If you resume playing a recording after a pause, only the video will start playing and the audio will not be played.
- If door release operation or option is performed during communication with the door station, noise will be produced at the door station. This is not a malfunction.
- If there is a system malfunction, contact a qualified technician for service.

# **Specifications**

Power supply	DC18V (from power supply)
Current consumption	(MAX) Approx. 450mA
Communication	Hands-free (Auto-voice actuation)
	Touch-to-talk
Ambient temperature	0 - 40°C (32°F - 104°F)
Wirelss LAN interface	IEEE802.11b/g/n
Screen	7 inch TFT LCD touch screen

Mounting	Wall-mount
Material	Self-extinguishing resin
Color	White
Dimensions	155 (H) × 210 (W) × 27 (D) (mm) 6-1/8 (H) × 8-1/4 (W) × 1-1/16 (D) (inches)
Mass	Approx. 620 g (1.37 lbs.)

# Regulations

### FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

### INDUSTRY CANADA

### CAN ICES-3 (B)/NMB-3(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

### RED

Hereby, Aiphone Co., Ltd. declares that the radio equipment type [JO-1MDW] is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: https://www.aiphone.net/

2412 - 2472MHz Max.15.5dBm

WEEE

The object area of is the EU.

# Warranty

Aiphone warrants its products to be free from defects of material and workmanship under normal use and service for a period of 2 years after delivery to the ultimate user and will repair free of charge or replace at no charge, should it become defective upon which examination shall disclose to be defective and under warranty. Aiphone reserves unto itself the sole right to make the final decision whether there is a defect in materials and/or workmanship; and whether or not the product is within the warranty. This warranty shall not apply to any Aiphone product which has been subject to misuse, neglect, accident, power surge, or to use in violation of instructions furnished, nor extended to units which have been repaired or altered outside of the factory. This warranty does not cover batteries or damage caused by batteries used in connection with the unit. This warranty covers bench repairs only, and any repairs must be made at the shop or place designated in writing by Aiphone. This warranty is limited to the standard specifications listed in the operation manual. This warranty does not cover any supplementary function of a third party product that is added by users or suppliers. Please note that any damage or other issues caused by failure of function or interconnection with Aiphone products is also not covered by this warranty. Aiphone will not be responsible for any costs incurred involving on site service calls. Aiphone will not provide compensation for any loss or damage incurred by the breakdown or malfunction of its products during use, or for any consequent inconvenience or losses that may result.

